| **Table 3b:** Centrelink digital and self-managed transactions and customer registrations by channel - Customer registrations by channel | | |
| --- | --- | --- |
| **Customer registrations by channel** | **2011–12 million** | **2012–13 million** |
| Online services | 3.5 | 3.9 |
| Phone self-service | 2.9 | 3.1 |